

DUKE[®]

LACROSSE

A-Z GAME DAY GUIDE

Updated: November 28, 2018

Accessibility Information

Please find below a list of disability services that will be provided at Koskinen Stadium on game day. Prior to the game, please feel free to reach out to our disabilities coordinators at 919-668-6213 to help make arrangements for your visit or if you have any special needs, questions, or concerns regarding our accessibility and accommodations.

- **Accessible Parking for Guests with Disabilities** – General Public Parking for guests with disabilities will be available in the [Whitford Lot](#) (110 Whitford Drive, Durham, NC) during all home games. Please speak to the parking lot attendant for access. There is no charge to park. The lot opens (2) hours prior to opening kick-off. When a lacrosse game crosses over with a basketball or baseball, alternative parking may be required.
- **Accessible Drop-off and Pick-Up Point for Guests with Disabilities** – An accessible drop-off and pick-up point will be available on [Whitford Drive](#) (110 Whitford Drive, Durham, NC). Please speak to the parking lot attendant for access.
- **Entry for Guests with Disabilities** – All Koskinen Stadium entrances are accessible for guests with disabilities. The Brandaleone Family North Gate is the closest entrance to accessible parking in the Whitford Lot. Stadium gates open (60) minutes prior to kick-off unless otherwise noted on www.goduke.com/gameday.
- **Accessible Seating** – Accessible seating for guests in wheelchairs or mobility concerns on stairs is available in the front row of the main stadium bleachers in front of Kennedy Tower. Accessible ramps are available on the concourse under Kennedy Tower at each end of the bleachers.
- **Accessible Restrooms** – All stadium restrooms are accessible for guests with disabilities. **Stadium restrooms** are located in the southwest corner of the stadium, on the Bassett Drive side of the Kennedy Tower bleachers, and have baby-changing stations. For a **gender-neutral accessible family restroom**, please see an Event Staff member and ask them to contact Duke Game Operations for assistance.
- **Assistive Listening Devices** – Assistive listening devices are available for those in need. Guests needing an assistive listening device should request the device from one of our ticket booths. Post-game, guests should return the device to the nearest Event Staff member.
- **Wheelchairs and Assistive Devices** – Assistive devices (including walkers) may be stored in the designated accessible seating areas or under the Kennedy Tower bleachers. These devices may not impede aisles, walkways, or bleacher entrances. Please see Event Staff for assistance.
- **Severe Weather or Emergency Preparedness** – In the event of severe weather or an emergency that requires stadium evacuation, Event Staff and Duke Game Operations will be available to assist guests with disabilities who request assistance exiting the stadium or seeking shelter. All severe weather and emergency PA announcements are accompanied by visual messaging on the stadium video board.

Alcohol

It is strictly prohibited to bring alcohol into Koskinen Stadium. Individuals violating this policy are subject to ejection from the stadium.

ATM—BB&T

There are no ATM's inside Koskinen Stadium. A BB&T ATM is located outside the Scott Family Athletics Performance Center next to the Ticket Office windows. The ATM dispenses cash in \$20 increments and does not take deposits. Stadium concession stands accept cash and credit/debit cards.

Bag Policy

Small bags and personal items are permitted to enter Koskinen Stadium. Backpacks and large bags are not permitted – except for medical or childcare reasons.

All bags will be inspected and searched prior to entering the stadium. Duke University reserves the right to deny anyone or anything from entering the stadium. Any such items should be returned to your vehicle and/or discarded. There is no place to check or store prohibited items at the stadium.

For the safety of all in attendance, bags/items are not permitted to be left unattended outside of Koskinen Stadium. Unattended bags/items found outside the stadium will be dealt with in a manner deemed appropriate by stadium officials, including but not limited to disposal. Duke University and Duke Athletics are not responsible for loss of any unattended items.

Banners and Signs

Banners and signs are permitted inside Koskinen Stadium, however Duke Athletics reserves the right to prohibit or require the cessation of any display of a banner or sign that obstructs the view of other fans, obscures stadium signage, can be considered an advertisement, or is determined to be obscene, vulgar, indecent, inappropriate or derogatory.

Camera Policy

Hand-held still cameras are permitted for personal use only. No cameras are permitted into the stadium with a lens longer than four (4) inches. Video cameras are permitted to be used during pre-game and halftime only. Video cameras are prohibited from filming the game.

Concessions

A great variety of food items and Coca-Cola products are available from the concessions stand operated by Blue Devil Concessions. The concessions stand is located on the north end of the Kennedy Tower bleachers, just inside the Brandaleone Family North Gate. Stands are open 60 minutes prior to the start of the game. For larger games, please visit the stands located on the concourse under the bleachers or on the south end of the Kennedy Tower bleachers beside the restrooms. The concession stand accepts cash and credit/debit cards.

Conduct

Duke Athletics expects all guests to conduct themselves in an appropriate manner at all times before, during and after the competition. We expect all fans to treat other guests, players, coaches and officials with courtesy. Please join us in creating a fun, safe, family atmosphere at Koskinen Stadium by not:

- Interfering with other guests' ability to enjoy the game
- Using/displaying foul or abusive language or gestures
- Appearing to be intoxicated or in a diminished capacity
- Failing to produce a ticket upon request
- Entering the competition or restricted access areas
- Smoking except in designated areas
- Throwing objects onto the competition area or within the venue
- Otherwise being disorderly.

Violators are subject to ejection and possible arrest. Fans should contact a stadium official if they feel someone is not acting appropriately.

[Dining](#)

Directions

Listed below are the GPS addresses for ADA parking and general public parking. Along with the GPS address is a link to the Duke University parking map.

Whitford Parking Lot – ADA parking

110 Whitford Drive
Durham, NC 27708

<http://maps.duke.edu/map/index.php?id=21#!ct/187,188,10350,186?m/39604>

Bassett Drive/Grounds—General fan parking

110 Frank Bassett Drive
Durham, NC 27708

<http://maps.duke.edu/map/index.php?id=21#!ct/187,188,10350,186?m/39617>

Emergency Preparedness

- During any emergency inside Koskinen Stadium, follow the directions of the PA announcer, Event Staff and emergency responders.
- Always designate a pre-determined location both inside and outside the stadium to meet friends and family in case you are separated or in the event of an emergency.
- Upon arriving at your seat location, first find the nearest exit and then locate an alternate exit in case of emergency.
 - Exit gates for the stadium are located at:
 - Brandaleone Family North Gate – located on Whitford Drive
 - Under the main stadium bleachers in front of Kennedy Tower
 - Southwest Gate—located above Bassett Drive across from Cohan Fields
 - Northeast Gate—located on Whitford Drive next to the Murray Building & Scott Family Athletics Performance Center
 - Southeast Gate – located beside the Powers Gate Ticket Booth
- See Something, Say Something – If you see or become aware of any activity that is unusual, suspicious or causes you concern, report the activity to the nearest police officer or Event Staff.
- Emergency vehicles may be present in and around Koskinen Stadium. Please do not obstruct the path of travel of a fire truck or emergency vehicle or interfere with their operations. Vehicles or objects (tents, tables, tailgate games, etc.) blocking emergency vehicles, designated fire lanes, stadium exits or exit paths, or vehicle/pedestrian traffic in general will be removed and dealt with in a manner deemed appropriate by stadium officials. Vehicles are subject to being towed at the owner's expense.
- Monitor the weather prior to the game. Take the necessary precautions to protect your family and friends in the event of severe heat or severe weather before, during, or after the game. In the event of inclement weather during the game, please be prepared to evacuate the stadium and return to your car.

[Entertainment](#)

First Aid/Emergency Medical Assistance

For first aid and emergency medical services, please visit the first aid station near the stadium restrooms in the southwest corner. Emergency Medical Operations are staffed by North State Medical Transport. In case of emergency, please contact the nearest police officer for assistance or call Duke Police at 919-684-2444 or dial 9-1-1.

Food and Beverage

Outside food and beverage are prohibited. (Exception: Medical reasons)

Gates (Entrance into stadium)

All gates to Koskinen Stadium will open 60 minutes prior to the start of the game. For larger games gates may open up 90 minutes prior to the start of the game

There are (2) stadium entrances for all Men's Lacrosse games:

- Brandaleone Family North Gate – located on Whitford Drive
- Southwest Gate – located above Bassett Drive

All personal items (small bags, purses, strollers, etc.) are subject to inspection and search prior to entering the stadium.

Guest Services

If you are in need of assistance or information, please see the nearest Event Staff or contact Duke Game Operations on Twitter @Duke_GAMEDAY

Hospitality

Groups that are interested in hosting a tailgate event inside Koskinen Stadium should contact David Brochu at 919-668-5728 or hospitality@duaa.duke.edu.

Hotels

Media Entrance & Will Call

All media and photographers should contact Duke Sports Information prior to game day for credentials.

Media Will Call is located at the Bassett Drive Ticket Booth outside Koskinen Stadium. Media Will Call will open (60) minutes prior to the game.

Lost and Found

If any article is lost or found in the stadium, please inquire about or report the item to the nearest Event Staff. Items turned in during the game will be delivered to Duke Game Operations. All lost and found items not picked up prior to the end of the game will be available for pick-up the following business day. All unclaimed items will be disposed of after (30) days. Please call (919) 668-5658 or email duaa-gameops@duke.edu to inquire about lost items.

Merchandise

The Johnson Family Nike Team Store is located in the Scott Family Athletics Performance Center on Tribull Plaza between Cameron Indoor Stadium and Brooks Field at Wallace Wade Stadium. For store hours visit the team store website <https://www.dukestores.duke.edu/hours/>

Operational Information

For more information on Duke Lacrosse game days, please visit the game day information website www.GoDuke.com/gameday. Special game day parking alerts and information will be available on the main game day information page under alerts. You can sign-up for operational, parking, and traffic updates via Twitter – www.Twitter.com/Duke_GAMEDAY.

Parking Information

- [Duke Lacrosse Parking Map](#)
- **Parking Disclaimer:**
 - Duke University assumes no responsibility for loss through fire, theft, collision, or otherwise to the car or contents. Vehicles are parked at Owner's Risk. Please lock your vehicle.
- **Parking Emergency Information:**
 - In case of emergency please dial 9-1-1 for Durham County or (919) 684-2444 for Duke Police Emergency Dispatch. Duke Police will be the primary responder on-campus for emergency calls. Durham Police will be the primary responder off-campus for emergency calls. If an emergency occurs and authorities are contacted, please designate someone in your party to help direct emergency personnel to the emergency location.
- **Parking Information:**
 - Free General Public Parking is available for most games in the Grounds lots.
 - To access the Grounds Lot, please enter through Frank Bassett Drive and continue on down to the Grounds Lot.
 - All parking lots open (2) hours prior to the start of the game.

- If a lacrosse game coincides with another event or game day, parking may be in different lots. Specific details will be provided in parking & traffic alerts posted on www.goduke.com/gameday prior to game day.
- RV/OV Parking is available in the Grounds Lot but there will be no overnight parking
- **Accessible Parking for Guests with Disabilities Parking:**
 - Accessible parking is available in Whitford Drive parking lot (GPS Address: 110 Whitford Drive). An accessible drop-off and pick-up point will be also available at this location. Please speak to the parking lot attendant for access.
- **Tailgating:**
 - Tailgating is permitted in the Whitford Drive or Grounds lots. Tents, tables, tarps or canopies ARE NOT permitted if they impede foot or vehicular traffic or if they extend into additional parking space.

Pets

All pets (including dogs) are prohibited inside Koskinen Stadium. (Exception: Service animals are permitted to assist those with disabilities)

Press, Media and Photographer Area

Only approved, credentialed personnel, media and photographers will be allowed into Kennedy Tower and onto the game field. Any game field restrictions on photographer or videographer shooting locations will be communicated on-site by Duke Sports Information.

Programs

Game programs are available for free on a first-come, first-served basis at the program stands located on both ends of the Kennedy Tower bleachers.

Prohibited Items

All guests and personal items are subject to search prior to entering Koskinen Stadium. For the safety and game day experience of all fans, the following items are prohibited from entering the stadium:

- Alcoholic beverages
- Backpacks and large bags (Exception: Medical & childcare reasons)
- Balloons, Balls and Frisbees
- Cameras w/lens over 4 inches
- Coolers and Containers (ice chests, thermoses, cups, bottles or other like containers)
- All Drones and Unmanned Aircraft Systems (UAS)
 - <https://drones.duke.edu/policies>
- Hazardous materials
- Items obstructing the view of other fans (umbrellas may not be raised if they obstruct views)
- Laser pointers
- Outside chairs (lounge chairs, folding chairs, etc.)
- Outside food and beverage (Exception: Medical & childcare reasons)
- Pets (Exception: Service animals)
- Selfie Sticks
- Shoes with wheels (wheelies)
- Video cameras
- Weapons of any kind (including pocket knives)

Duke University reserves the right to deny anyone or anything from entering the stadium. Any such items should be returned to your vehicle and/or discarded. There is no place to check or store prohibited items at the stadium.

For the safety of all in attendance, bags/items are not permitted to be left unattended outside of Koskinen Stadium. Unattended bags/items found outside the stadium will be dealt with in a manner deemed appropriate by stadium officials, including but not limited to disposal. Duke University and Duke Athletics are not responsible for loss of any unattended items.

Re-Entry

Re-entry is permitted to Koskinen Stadium. Guests wishing to leave and then re-enter the stadium must keep their valid game ticket. Guests re-entering must show valid game ticket for entry. All items are subject to search upon re-entry to the stadium.

Restrooms

All stadium restrooms are accessible for guests with disabilities. **Stadium restrooms** are located in the southwest corner of the stadium, on the Bassett Drive side of the Kennedy Tower bleachers, and have baby-changing stations. For a **gender-neutral accessible family restroom**, please see an Event Staff member and ask them to contact Duke Game Operations for assistance.

Seating

All seating in Koskinen Stadium is general admission, bleacher seating and all seating is available on a first-come, first-serve basis. Accessible seating for guests in wheelchairs or mobility concerns on stairs is available in the front row of the main stadium bleachers in front of Kennedy Tower. Accessible ramps are available on the concourse under Kennedy Tower at each end of the bleachers. Please speak to Event Staff for assistance.

Severe Weather Procedure

Duke Game Operations will monitor the weather (24) hours a day leading up to and throughout entirety of the game.

If a storm producing severe weather will come within (15) miles of Koskinen Stadium, the PA Announcer will make an announcement to notify guests of the presence of severe weather (including lightning) and will notify guests that they may leave and re-enter the stadium later if they wish to seek shelter.

A mandatory evacuation of Koskinen Stadium will occur if a storm producing severe weather (including lightning) will come within an (8) mile radius of the stadium. In the event of a mandatory evacuation, the PA Announcer will direct all guests to evacuate the stadium and seek shelter immediately. In most scenarios, guests will be directed to their vehicles for shelter. If it is unsafe for guests to return to their vehicles, the PA Announcer will designate the nearest safe shelter locations. Event Staff and Duke Game Operations will be available to assist guests with disabilities in seeking shelter once an evacuation is activated.

The stadium will remain closed until severe weather including lightning is clear of an eight (8) mile radius of Koskinen Stadium. Resumption of play will only occur once an all clear has been given and conditions are deemed safe after consultation among Duke Game Operations, Duke Police and Game Officials. Re-entry will be permitted with a valid ticket stub. Guests and personal items are subject to inspection and search prior to re-entering the stadium.

Smoking

Smoking (including electronic or vapor) is not allowed in Koskinen Stadium. Smoking is permitted outside of the stadium.

Social Media

Sign up for Twitter to **follow** Duke Game Day (@Duke_GAMEDAY). **Follow** @Duke_GAMEDAY and stay **up to date** on all Dukes Athletics news and events.

Stadium & Operational Map

[Koskinen Stadium Map](#)

Ticket Information

All Duke home events at Koskinen Stadium are ticketed events. All tickets will be scanned upon entry at the stadium gates.

- **Game Day Ticket Sales**

- All Duke regular and post-season home events at Koskinen Stadium are ticketed events. Tickets can be purchased at the Duke Ticket Office at the Scott Family Athletics Performance Center, adjacent to Koskinen Stadium. Ticket Office weekdays between 8:30 AM and 4:30 PM or online at www.goduke.com.
- Game day ticket sales are available at the Koskinen Stadium ticket booths located on Whitford Drive and above Bassett Drive beginning (60) minutes prior to game time.

- All patrons entering the stadium must have a valid ticket or credential.
- For more information regarding tickets sales please call the Duke Ticket Office at (877) 375-3853 or (919) 681-2583.
- **Digital Ticketing** – Skip the Ticket Sales Lines with Digital Ticketing! Purchase tickets at any time online prior to or on game day from your computer or mobile device by visiting www.goduke.com/tickets.
 - On the ticket sales page, Select “Print at Home” as the Shipping Method.
 - After completing your purchase, log-in with your email address to print your tickets at home or access them on your mobile device.
 - Show your print-at-home tickets or ticket PDFs/mobile tickets with QR Code at the Koskinen Stadium gates to be scanned for entry.
 - Standard data rates apply for all mobile purchases.
- **Ticket Prices**
 - Adult General Admission (19 years old and older): \$10.00
 - Youth (3-18 years old): \$5.00
 - 2 years of age and under: Free
 - Group Prices: \$4.00 (groups of 10 or more)
 - Season Ticket: \$50.00
 - Duke Students: Free with a valid Duke Card (must pick up a ticket at the ticket booth before entering)

[Transportation](#)

Umbrellas

Umbrellas are permitted inside Koskinen Stadium. For the courtesy and safety all fans we ask that when raising umbrellas, you do not obstruct the view of other fans or staff.

Will Call Information

All Will Call can be picked up at the Bassett Drive Ticket Booth near the southwest entrance 60 minutes prior to the start of the game.

Duke and Visiting Team Player/Guest tickets can be picked up on game day at the ticket booth located on Bassett Drive near the southwest entrance 60 minutes prior to the start of the game.

All guests picking up tickets at will call locations must present a valid, state-issued, photo driver’s license or identification card. By NCAA rule, all guests picking up Player/Guest tickets must provide valid identification, sign for their ticket, and immediately enter the stadium.

All fans picking up tickets at will call locations must present a valid state issued photo driver’s license or identification card.